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**OUTCOMES**

Short Medium Long-term

**INPUTS**

**OUTPUTS**

 Activities Reach

* Guideline implemented: practice complies with recommendations.
* Risk of not complying considered.
* Reflective practice embedded
* Guideline
* Implementation support resources (eg national pathway, costing tool, etc)
* Audit data
* Clinical champions
* Clinical time
* Financial & other resources where available
* Patient experience information

Guideline disseminated & awareness raised among all stakeholders

* Dissemination
* Awareness raising
* Healthcare outcome measures (eg mortality rate, morbidity levels, HEAT target data, Single Outcomes Agreement
* Patient experience measures (qualitative & quantitative)
* Measures of continuous quality & health improvement (eg self evaluation of quality standards)
* Measures of guideline implementation (related to redesign) eg hospital data, data from ISD, QoF
* Resource savings
* Compliance with standards
* Measures of staff knowledge, competencies & attitudes (eg eKSF)
* Survey of clinicians & managers about guideline awareness
* Audit, case note reviews, practice measures
* Numbers attending training sessions

# Evaluation: measures / indicators

* Healthcare outcomes improved
* Patient centred care delivered

Service redesigned in line with guideline

Training delivered, linked to professional development (supported by NES, Royal Colleges & other professional bodies)

All relevant staff have the knowledge, competencies & attitude to deliver care according to the guideline

* Number of sessions offered
* Attendance lists
* Documentation of range of support given
* Number of training modules put in place
* Quality Indicators eg for Safe, Effective, Patient Centred care
* Epidemiology data
* Trends over time
* Collaboration & networking
* Sharing best practice

Improvement methodologies applied (supported where needed)

Comparison of current practice with guideline (benchmarking/data collection/audit)

Training

Implementation support: facilitation, redesign support and leadership

Local clinical champions, Quality Champions & patient groups leading implementation activities

* Clinicians
* Managers
* Clinical Governance & Effectiveness staff
* Public partners & voluntary orgs
* Other stakeholders (eg Government, NHS Education Scotland, etc)